



Customer Service Representative (Print & Graphics) - Mississauga

Cansel is currently seeking a Customer Service Representative to be responsible for providing excellent customer service to our wide-format printing sector at our Mississauga branch (2395 Skymark Avenue). The work hours are Monday to Friday 11 am-8 pm (to service our clients in western Canada).

In this role, you will:

- Customer Care (walk-in and telephone)
- Process orders; primarily by telephone, but also occasionally walk-in customers
- Occasionally showcase equipment or consumables to customers
- Process Invoices
- Perform ancillary shipping/receiving and inventory duties
- Maintain excellent customer service relations
- General branch administration, data entry, and other duties as assigned or required

About you:

- Experience in Graphics, Print or a related industry is a strong asset
- Strong customer service skills
- Excellent interpersonal communication & telephone skills
- Energetic, highly motivated
- Self-disciplined and highly organized with ability to take initiative around the site
- Ability to multi-task and prioritize work activities appropriately while remaining calm and upbeat in an at times fast-paced and pressured atmosphere
- Grade XII with a minimum of one-year customer service and administrative experience
- Computer competence
- Knowledge of SAP is an asset
- Bilingual French / English, an asset

How to Apply:

Please send your resume to Simran Bahia at simran.bahia@cansel.ca

Why choose Cansel?

Cansel offers a competitive compensation package, uncapped commission incentives for our sales professionals, health and dental benefits, and more. With us, you will have unbeatable career potential in an industry-leading organization consistently expanding its horizons through ongoing acquisitions of businesses and new products. You can expect to participate in a personable, professional, and honest atmosphere with a high-energy culture of autonomy and empowerment.

For over 50 years Cansel has helped organizations in the engineering, surveying, construction, mining, architecture, manufacturing, utilities, forestry, and government sectors to measure, analyze, design, and build more efficiently and profitably. Cansel's national team of professionals combine software, hardware and services to provide tailored solutions to improve your workflow, from field to finish. For more information, visit us at www.cansel.ca

Cansel is proud to be an equal opportunity employer and of the broad diversity of its employees. All qualified applicants will receive equal consideration for employment regardless of race, ethnicity, religion, gender, gender identity or expression, sexual orientation, disability, or age.