



Make It Stick!

StickerYou Inc.

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Submit your resume to:
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About StickerYou:

StickerYou's mission is to be the best platform for custom products that make you stick. Our platform can creatively and affordably empower any brand and personal expression. From a manufacture's packaging labels to a retailer's window decals; from a hockey team's helmet stickers to a bride's personalized wine labels. Our technology can produce the best sticky products in any size, shape, and quantity needed. We believe in the enormous power of customization. We are a global company with talent based in Toronto, Canada.

Position Overview:

The Customer Service Coordinator will be responsible for answering customers' inquiries via email and livechat. The successful candidate will be available to work evening shifts **Monday- Friday, 12-8 and weekends 10-6**. This is a full time hourly role located at our headoffice in Liberty Village, Toronto. We offer a competitive hourly pay, beer Fridays, games night, ping pong table and many more social events, as well as growth opportunities.

The Coordinator will work within the Customer Service team and is responsible for responding to customer inquiries fast while maintaining a high customer happiness level. The successful candidate will have a passion for people, customer service, print solutions and embrace technology. This person will have an entrepreneurial spirit, love working in a team, and thrive on exceeding expectations. He or she will work directly under the Director of Customer Service and will work closely with the Production and Marketing departments. They will passionately help build a love for StickerYou while being part of a team that values honesty, innovative thinking, fun and challenge

Required Skills:

- A strong understanding of customer relations
- Strong written communication skills
- Terrific ability to learn about product solutions, probing for essential customer needs, and thrive on conceptualizing and communicating ideal product solutions
- Excellent organization and time management skills such as for handling a high volume of inquiries
- Strong attention to detail and ability to concisely communicate with internal teams and with the end customers order related issues
- Thrive on achieving lofty goals while being supported by great people



